

Paris, May 2, 2007

Free Signs an Agreement with UPS, the World Leader in Express Transport, for one- or two-day Delivery of Freebox HDs

The agreement with UPS, the world leader in package delivery, marks another improvement in the quality of service Free provides to its customers. This new delivery method meets not only the requirement for rapid dispatch of Freeboxes but also that for service quality.

Through this agreement with UPS, a partner renowned for its reliability, the quality of its network and the technological solutions it uses for tracking deliveries, Free is providing a service going beyond mere delivery of packages. In fact, customers will be able to take delivery of their Freeboxes in the shortest possible time, thanks to UPS' combination of personalised dispatch tracking and proactive contact with customers.

Now, all new Freebox customers located in unbundled local loop areas will be able to receive their Freebox HDs within 24 to 48 hours and an outstanding tracking tool will be available, enabling them to obtain information about their delivery in real time.

Once the Freebox is in UPS possession, the recipient receives an e-mail confirming shipment of the package.

If the recipient is absent at the time of first delivery, they will be sent a notification e-mail and UPS will leave a non-delivery notice. The recipient can then contact UPS to make an alternative arrangement for delivery to a neighbour's residence or an office, for example.

If, after three delivery attempts followed by non-delivery notices and e-mail notification, the package is not delivered, the subscriber will receive confirmation by post that the package is available in a UPS centre.

Consequently, the customer is kept informed in real time of the whereabouts of the package from dispatch to receipt of the Freebox, and is able to contact UPS staff at any time so that delivery takes place as efficiently as possible.

The agreement signed with UPS is a significant stage in the service quality policy implemented by Free, which remains one of the company's top priorities.

Delivery times are indicated in business days, for information purposes only. Delivery times may be impacted by factors beyond UPS's control, such as absent subscribers.

Free is a subsidiary of Iliad.

The Iliad Group is a major company in the ISP and telecommunications markets in France through Free (leading alternative broadband operator with 2,278,000 ADSL customers at 31/12/2006), Onetel and Iliad Télécom (landline operators) as well as IFW (Wimax). The Iliad Group is listed on the Euronext Paris Eurolist under the code ILD.