

FY 2010 Strategy & Results Presentation

March 9th, 2011

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Business and Strategy Review

Maxime Lombardini (CEO)

Highlights 2010



A growing & profitable business

- Historical scope:
 - Sustainable growth under the Free brand (+9%): 191,000 net adds over 2010
 - Significant improvement in profitability on a market where competitors destroy value: record EBITDA margin (40.5%)
- New tariff plan set (ARPU secured)
- > Alice financial recovery is achieved:

Keep investing in future growth

- Launch of the <u>Freebox Revolution</u> in December 2010: A step ahead of competition
- > FTTH:
 - First significant subscribers migration done
 - Targeting ~100,000 subscribers by end 2011
- **Wireless:**
 - More than 5,000 sites being rolled out
 - Commercial launch planned beginning 2012 with at least 25% pop coverage
 - 2G / 3G roaming deal signed with Orange (best French network)

Group KPIs



	Dec. 2008	Dec. 2009	Dec. 2010
Broadband Subs.	4,225,000	4,456,000	4,534,000
free	3,389,000	3,778,000	3,969,000
-	836,000	678,000	565,000
Unbundling ratio	78.7%	85.4%	89.2%
ARPU (end of period)	€35.9	€36.5	€36.1

Targeting 24% / 25% Broadband market share

Revolution Started on December 14, 2010



Premium design by Philippe Starck





- > Unmetered calls to mobile
- ➤ Atom processor and Blu-ray ™ player integrated
- Network Access Storage (NAS)
- > The largest video offer



A homogenous subscriber base enabling a smooth migration

The Upmost TV Experience



Revolutionary and intuitive TV Experience





The richest video offer

- Over 400 channels available of which 185 included in the basic package
- Access to the largest VOD & catch-up-TV plateforme





Only Box Integrating a Blu-ray™ Player



■ The Freebox player can read all types of disk



- Improving subscriber experience
 - > Truly high definition image (1080p)
 - 3D capabilities
 - > Dolby Digital Plus sound













The Only Box that Turns into a Game Console





Gamepad included

Access to a game console whose performance is equivalent to those sold in store

- First HD-game offer on a Triple-play box
- Free has teamed up with Gameloft







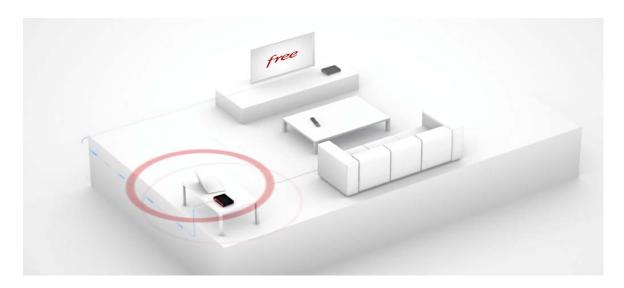




Offering a Remote Access to Digital Content (NAS)



- A 250 GB integrated hard disk
- Fast and easy network sharing enabling:
 - > Content sharing in the house
 - Multi-terminal viewing (TV, computers...)
- Part of the "cloud": remote access to your content



Connected TV: A Computer On TV



- The entire web is now on your TV screen
 - **→** An integrated web navigator
 - Direct access to email accounts
- Browsing is done directly with the interactive remote control



Setting the New Standard



- Internet up 28Mbps for ADSL and effective reception of 100Mbps for FTTH
- Unmetered calls to French mobiles
- Calls to landlines in 103 different countries
- The upmost video offer
 - > Over 400 channels available of which 185 included in the package
 - ➤ Access to the largest VOD and catch-up TV platforms
- Turn your box into a game console
- A new pricing point combined with a value enhancing offer
- A future proof model that responds to Quad-play offers

Competitors' boxes are <u>left behind</u>: Need time to replicate

FTTH: From Network Roll-out to Subscribers Migration



Horizontal roll-out

- Most of Paris covered horizontally at end 2010
- ▶ 100 cities and 3.6m plugs deployed or in the process of being rolled out
- > 209 Central Offices acquired at end 2010 (vs. 109 in 2009)

In-building wiring through sharing has started

- **▶ 1,500,000** households have chosen their in-building operator
- ➤ Targeting ~100,000 FTTH subscribers by end 2011

Non Dense Areas

Dense

Areas

Legal & regulatory landscape is getting clearer

- > Systematic co-investment is agreed
- > Technicalities and prices have to be agreed

Roaming Agreement Signed with Orange



- Deal overview
 - ➤ Access to 2G & 3G technologies
 - **▶** Nationwide coverage at commercial launch
 - > Six years duration (starting at launch)

- Commitment to maximizing coverage
 - **>** Coverage commitments:
 - 27% at launch
 - 75% in 2015
 - 90% by 2018
 - **→** Ambition to expand quickly network's footprint

Access to the best mobile network in France

Wireless: A Clear Path for Growth



Significant advances in execution

- **▶** More than 5,000 sites in the process of being rolled out
- > Threshold will be met (27% population coverage)
- > Key contracts are signed (NSN, TDF...)
- ➤ More than 3,000 people involved

A favorable environment

- **▶** MTR should be close to incremental costs by 2012
- > Pro-consumer proposals are being discussed
 - Reducing lock-up periods
 - Split between handset financing & mobile plans

Additional frequencies will be available

- **>** 800 Mhz and 2.6 Ghz
- > Refarming of 1800 Mhz

Commercial launch scheduled early 2012



Financial Performance

Thomas Reynaud (CFO)

Step Change in Group Size

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(€ millions)

2006		1	^	10
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BCC.	

Dec. 2010

Broadband Subs.	2,278,000	4,534,000	x2
Revenues	950.3	2,038.3	x2
EBITDA	331.6	798.1	x2
Net profit	123.9	313.4	x3
ADSL FCF	52.0	435.5	x 7
FTTH	-	√	

2011 - 2015

Mobile licence

x2 on total revenues by 2015

A Profitable Growth Model



(€ millions)

	Dec. 2009	Dec. 2010	% change
Revenues	1,954.5	2,038.3	+4.3%
EBITDA	661.4	798.1	+20.7%
EBITDA Margin	33.8%	39.2%	
EBIT	359.4	477.9	+33.0%
Net profit	175.9	313.1(1)	+78.0%
ADSL FCF	327.6	435.5	+32.9%
Dividend / share	€0.37	€0.40	-

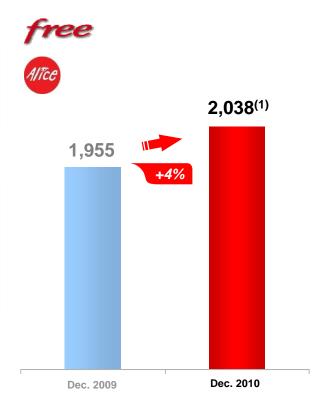
(1) Incl. exceptional

Revenues up by 9% on Historical Scope



(€ millions)

Consolidated Scope



Revenues up by 4.3% on Consolidated Scope:

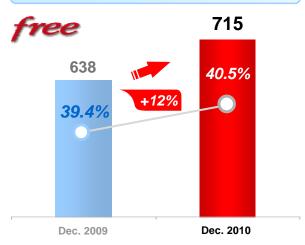
- > +9% growth on Historical Scope:
 - + Increased subscriber base
 - Increased usage of Video products: more than 10m VOD & S-VOD features purchased in 2010 (+18% vs 2009)
 - Drop of 24% of the Fixed Termination Rate
- Downsizing of Alice's activities (-19%)
 - Termination of wholesale operations
 - Erosion of the subscriber base

Group EBITDA Margin Hitting Record High



(€ millions)

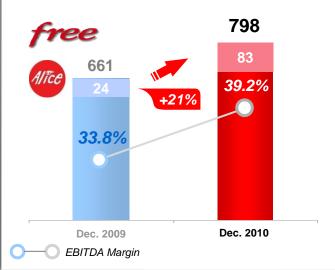




Double-digit EBITDA growth on Historical Scope

- + Unbundling footprint increased: 700 news COs opened in 2010
- + Scale effect on cost structure
- Decrease in regulated tariff
- Increased use of incumbent leased lines

Consolidated Scope



Group EBITDA margin above 39%

- + A strong and profitable flagship brand
- + Alice: integration successfully done
 - Positive EBITDA contribution of €3m
 - Accretive on Group results and FCF

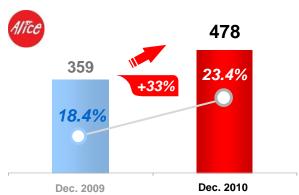
Accelerating Financial Returns



(€ millions)



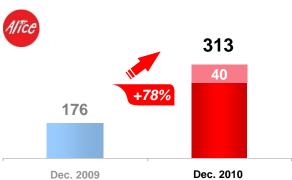




- Adjusted EBIT (excl. non-recurring items) up by 33%
 - + Operational efficiency improved
 - + Positive contribution of Alice: end of integration

Group Net Profit





- Highest ever Group net profit at €313m
- Non-recurring income of €40m after tax (€61m pre tax)

Proactive Capex Plans



(€ millions)

	Dec. 2009	Dec. 2010	
Network	57	42	
Boxes & Cabling Fees	251	284	Incl. €50m invested in Freebox Revolution's stocks
ADSL	308	326	
FTTH	112*	194*	Increased horizontal roll-outKick-off of vertical lay-out
Wireless	-	262	3G License acquisition for €243m
Total CAPEX	420	782	Investments in future growth: FTTH & Mobile

^{*} Not taking account FTTH operating leases of €50m in 2010 / €22m in 2009

Free Mobile: A Sound Financial Project



CAPEX / OPEX

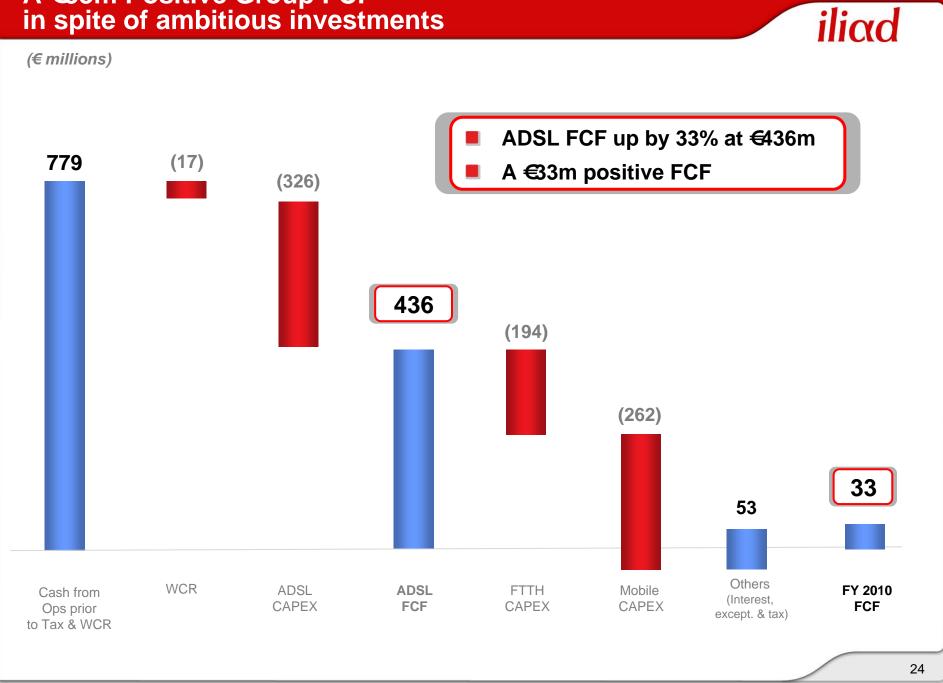
- ➤ Total network CAPEX envelope of €1bn confirmed by first deployments
- **>** 2011 CAPEX need of circa €200m
- **▶** Limited OPEX losses in 2011

A limited risk for a high reward

- Roaming agreement signed
- > Strong synergies derived form existing assets
- **EBITDA** breakeven with a market share of significantly less than 10%





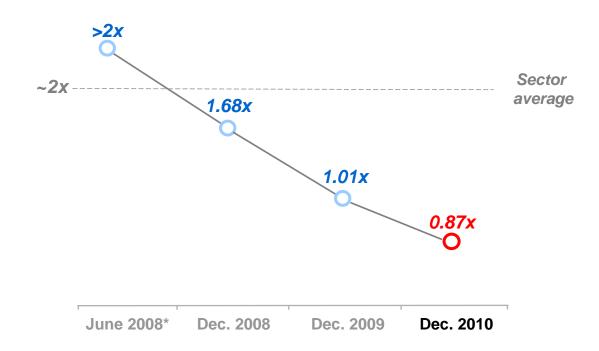


A Total Financial Flexibility



(€ millions)

A quick deleveraging



Long-term liquidities

- €337m of cash end December 2010
- Long-term credit facilities
 - **≥** €900m of undrawn facilities
 - Long-term tenors (2015 and beyond)

^{*} Based on the Group reported figures (EBITDA and net debt) as of June 2008 and the amount of debt drawn to finance Alice's Acquisition

Operational and Financial Outlook



Operational

- Targeting ~100,000 FTTH subs by end 2011
- Mobile: commercial launch in 2012
- Mid-term unbundling ratio > 90%
- Targeting a long-term Broadband market share of 24% / 25%

Financial

- A cumulative ADSL FCF > €1.1bn 2010-2012
- Ambition to double total revenues by 2015



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