

Paris, December 10, 2024

Free launches France's first-ever Wi-Fi 7 5G Box with Ultra-Fast Broadband and TV included



free

NEW

5G Box

€29.99/month

for 1 year then €39.99/month

No contract

Today, Free is launching an unprecedented 5G Box with Wi-Fi 7, combining 5G/4G Ultra-Fast Broadband, Wi-Fi certified 7, and TV included via the OQEE by Free app. And all that on a no-contract basis for €29.99 a month for the first year then €39.99 a month.

An unprecedented 5G Box with Wi-Fi 7

Free's 5G Box offers extremely fast speeds:

- **Ultra-Fast Broadband:** up to 1.5 Gbps download and up to 130 Mbps upload⁽¹⁾. The 5G Box is enabled by the quality and performance of Free's 5G and 4G mobile networks.
- **Wi-Fi certified 7:** the latest-generation Wi-Fi offers a stable connection capable of supporting up to 100 devices at the same time.
- **Connectors:** the 5G Box has 3 Ethernet ports and 1 USB port, so devices and external drives can be easily plugged in.

A user-friendly experience

The 5G Box has been designed to make its installation and use **as easy and smooth as possible**.

It's delivered in 2-3 business days, and because **it's plug and play** thanks to its pre-installed Free SIM card, **no installation work or technician call-out** is required to set it up. And there's no more long security keys to type in – all you have to do is scan the QR code provided with the 5G Box to be immediately connected up to Wi-Fi.

5G Box subscribers will also be able to manage their accounts in just a few clicks via the **Free app**. Through this app, they can access their **Free Subscriber Area** at any time to see or download their bills for example or manage their personal information.

Eco-design

The 5G Box has been designed in an eco-friendly way, **with over 90%** of its white casing made **from recycled materials**. The cardboard packaging it's delivered in is made from recycled materials too, and is also **fully recyclable itself**. And the protective film on the 5G Box is made from entirely **biodegradable** rice paper.

An award-winning design

Designed to blend in with all interiors, **the aesthetics** of the 5G box are as impressive as its performance. In 2024, it won an **iF Design Award**, one of the most prestigious international awards for product design.

A generous offer with TV included via the QQEE by Free app

Free's 5G Box includes:

- **Ultra-Fast Broadband with unlimited 5G/4G data**
- TV via the **QQEE by Free** app on Smart TV, PC, tablet and smartphone:
 - 230 TV channels included
 - many catch-up services included
 - QQEE Ciné included (with over 600 movies and series)
 - 100 hours of recording included
 - live pause and rewind and start over
 - casting on Smart TV with Chromecast and Airplay
- **The Free FOOT app**

And all of that on a **no-contract basis for €29.99 a month for one year** and then **€39.99 a month**.

5G Box subscribers will also have access to **the following TV options** available on Smart TV, PC, tablet and smartphone:

- Netflix, Disney+, Prime and Max à la carte (OTT)
- Access to VOD, packages and à la carte channels

On top of that, 5G Box subscribers get the benefits of the **Free Family** mobile deal:

- **up to four 5G Free Mobile Plans for €9.99 a month** for one year and then €15.99 a month (instead of €19.99 a month), with unlimited 5G/4G data in Metropolitan France; or
- **a €2 Mobile Plan at €0 a month** instead of €2 a month.

Free Proxi subscriber support included

The 5G Box also comes with access to Free Proxi, **Free's local subscriber support network** set up throughout France, available to subscribers with a Free Proxi team in their area. **There are currently 160 Free Proxi teams** based throughout the country and new ones are being set up at a fast pace. Subscribers who don't yet have a Free Proxi team nearby will be able to contact Free's support service by phone on 3244 (France only).

Available as of today

New subscribers in eligible areas can sign up for the 5G Box as of today, and can request Free to reimburse the termination costs charged by their former provider, **up to €50**. The 5G Box plan is available as from its launch for subscribers who don't yet have fiber coverage. For a map showing eligible areas, see [here](#).

The 5G Box is available through all of Free's distribution channels: the [free.fr](#) website, our 250 stores, and **by phone** on 1044 (France only).

About Free

Free – the inventor of the world's first triple-play box – is a Fixed and Mobile Ultra-Fast Broadband operator in France, standing out for its innovative, straightforward and attractive offerings. At end-September 2024, it had 23 million retail subscribers (15.5 million Mobile subscribers and 7.6 million Fixed-line subscribers). Free is a subsidiary of the iliad Group, which was created in France in the early 1990s and now also operates in Italy under the iliad brand and in Poland under the Play brand. In March 2021, the iliad Group launched its BtoB business in France under the Free Pro brand.

[www.free.fr](#)

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(1) Maximum theoretical 5G download and upload speed on the 3.5 GHz frequency band.

Offer subject to terms and conditions, valid in Metropolitan France. Availability subject to 5G coverage (3.5 GHz and 700 MHz) and 4G coverage, solely at the subscriber's address as recorded in their subscription details and subject to eligibility. Start-up fee: €29. Termination fee: €19. 5G Box made available to subscribers on a return-after-use basis.

Wi-Fi 7 available with compatible devices.

OQEE by Free app available on compatible devices (by downloading the app from the App Store, Google Play, the LG Store or the Samsung Galaxy Store and creating an account), and online at [https://oqee.tv//](#). Access to the OQEE by Free TV service (see free.fr for list of channels, subject to change) and advanced features subject to the type of device used. Record: 100 hours included (0.02/hour/month in excess of 100 hours). Access to recorded programs withdrawn if the subscriber cancels their subscription. See [https://assistance.oqee.tv/hc](#) for full terms and conditions and compatible devices.

5G network currently in rollout phase. See [mobile.free.fr](#) for full details about 5G coverage.

Free FOOT: offer subject to terms and conditions, availability subject to the use of a compatible phone and Freebox (creation of an account necessary). Access to highlights (in the form of video clips) of matches in the 2024/2025 season of the Ligue 1 McDonald's championship (nine matches per match day). Connection costs included in the subscriber's data allowance and/or billed depending on the subscriber's mobile plan.

The Free Family deal:

For Freebox Pop subscribers: €9.99/month, (i.e., a discount of €10/month) for one 5G Free Mobile Plan, and €9.99/month for one year (i.e., a discount of €10/month), then €15.99/month (i.e., a discount of €4/month) for up to three additional 5G Free Mobile Plans taken out as from October 1, 2024 and after signing up for a Freebox Pop plan. For other Freebox subscribers and 5G Box subscribers: For 5G Free Mobile Plans taken out as from October 1, 2024 and after signing up for a Freebox or 5G Box plan: €9.99/month for one year (i.e., a

discount of **€10/month**), then **€15.99/month** (i.e., a discount of **€4/month**), for up to four 5G Free Mobile Plans. One-year €10/month discount valid only once for the 5G Free Mobile Plans and not applicable to Free subscribers who have canceled their mobile line in the 30 days preceding the subscription, subject to the mobile phone line(s) concerned being attached to the Freebox or 5G Box subscription within one year of the date on which the subscriber signs up to the 5G Free Mobile Plan. For 5G Free Mobile Plans taken out before October 1, 2024 and before signing up to a Freebox or 5G Box plan: **€15.99/month**, i.e., a discount of **€4/month**. Discounts valid for up to four 5G Free Mobile Plans.

For all Freebox or 5G Box subscribers: €0/month (i.e., a discount of **€2/month**), valid for one €2 Plan. For subscribers with the €0/month deal, only the most advantageous discount will apply, i.e., discount(s) of €10/month or €4/month. Discounts for the 5G Free Mobile Plan cannot be cumulated with the €0/month offer (the Free €2 Plan) or with any other reductions, including with the offer for migrating from the Série Free Plan to the 5G Free Mobile Plan.

The Free Family deal is subject to the mobile phone lines concerned being attached to the Freebox or 5G Box subscription as part of a multi-line offer (same bank details and same address). The number of discounts available to Freebox or 5G Box and Free Family subscribers is limited to four 5G Free Mobile Plans. The discount(s) will no longer apply if the subscriber cancels their Freebox or 5G Box plan, or if the 5G Free Mobile Plan becomes detached from the multi-line offer. If a subscriber changes their Freebox plan, the discount applicable under their new Freebox plan will apply.

€50 reimbursement offer: up to €50 of the fees charged by your former provider reimbursed for any new subscription to a 5G Box plan. To apply for this offer, once you have received your 5G Box, print out your subscription confirmation email and send it to the address stated in that email within four months of the date of the email, along with a copy of your former provider's bill stating the amount of your termination fee. Any incomplete or illegible applications or applications sent after the above-mentioned four-month timeframe will not be taken into account. Amounts reimbursed paid by bank transfer.