

Free launches *Traduction Live* to translate calls in real time – a first in France for a telco

Speaking Japanese, Italian, or Korean on the phone without ever having learned the language – that's what *Traduction Live* can do. Designed and developed by our teams at Free, this new service translates calls in real time into 10 languages, with no app or additional device required. It's a first in France – Free is the country's first telco to offer at no extra cost a call translation service that's built into its mobile network. Available as from today, *Traduction Live* is included in the Free Max and Free Pro Max plans.

10 languages on the other end of the line

Whether you're booking a table in Rome, catching up with your Mexican in-laws, or talking with a business partner in Japan, *Traduction Live* lets you get your message across on the phone without having to speak the other person's language. The service translates conversations in real time into **10 languages: German, English, Spanish, French, Italian, Portuguese (Brazilian), Russian, Chinese (Mandarin), Korean, and Japanese.**

No app needed – it's an easy call to make

You don't have to install an app. All you have to do is enable *Traduction Live* in your Mobile Subscriber Area or on the Free app, under "My options." And you just need a 4G/5G phone that supports VoLTE, VoNR, or Wi-Fi calling (VoWiFi).

Launching the translation couldn't be easier:

1. Make or receive a call via 4G, 5G, or Wi-Fi.
2. Press ##, then say "Okay, Free, translate this into…".
3. Then just speak normally, and what you say will be automatically translated in real time.

The service works regardless of the recipient's provider and whether you're calling a landline or mobile phone, from France or abroad. The person you're phoning is notified via a voice message that the conversation will be translated.

Your own voice in another language

Thanks to **voice cloning**, the translation can reproduce the speaker's actual voice rather than using a synthetic one, making conversations feel more natural. This feature can be enabled from the online Mobile Subscriber Area or on the Free app.

A recap by text when the call is over

When the call ends, you can also receive a **summary of the conversation by text message** to keep a record of important information, such as a reservation, an appointment, or key details of a business discussion. The person receiving the call is notified at the start of the conversation and can refuse by pressing "0" on their mobile phone, in which case no summary will be generated. This feature can also be enabled from the Mobile Subscriber Area or on the Free app.

Developed by Free, hosted in France, with no data stored

Unlike traditional translation tools, ***Traduction Live* is built directly into Free's mobile network** for a **seamless and secure experience**. The service was designed and developed in-house by Free's teams using several AI technologies.

Conversations are neither recorded nor used to train AI models, and all data processing is carried out on servers hosted in France and operated by Free. The transcripts required for the summaries are deleted as soon as the summaries are sent.

As soon as the caller launches the translation, the person receiving the call is notified via a voice message and can refuse the service if they wish.

Included in the Free Max and Free Pro Max plans

Traduction Live is included at no extra cost in the **Free Max and Free Pro Max plans** for both existing and new subscribers. To find out more about *Traduction Live*, visit **free.fr** or **freepro.com**.

Nicolas Thomas, CEO of Free, said: "*With* Traduction Live*, Free is revolutionizing mobile voice communications – everyone speaks their own language, and everyone understands each other. It's ultra-easy to use, with no need for an additional app – the translation can be activated at any time by a simple voice command. And as always, it's included at no extra cost for all our Free Max and Free Pro Max subscribers!*"

***Traduction Live* option**: an AI-powered voice translation service available during calls. Available with the Free Max and Free Pro Max plans. Available for incoming and outgoing calls between two parties via the Free network using VoLTE, VoNR, or VoWiFi on 4G/5G-compatible devices, excluding calls to emergency numbers 112, 15, 17, and 18. Automated translations may contain errors, omissions, or inaccuracies and do not constitute a certified or professional translation. Do not use this service as the sole basis for understanding or decision-making when accuracy is critical, particularly in medical, legal, financial, administrative, safety or security matters. Do not use this service to deal with an emergency or to give safety or security instructions. See mobile.free.fr for full terms and conditions, available languages, and mobile phone compatibility.

The Free offer: option available with the Free Max plan. Subscribers can enable and disable the service from their online Subscriber Area or on the Free App. See mobile.free.fr for full terms and conditions, available languages, and mobile phone compatibility. The Free Pro offer: option available with the Free Pro Max plan. Once enabled for the first time via the online Customer Portal, the service can be enabled and disabled by text message. See pro.free.fr for full terms and conditions, available languages, and mobile phone compatibility.

Offers subject to conditions, valid in Metropolitan France in areas covered by the network and subject to the use of a compatible phone.

5G/4G in Metropolitan France in the areas covered by the Free Mobile network and subject to having a compatible plan and phone. 5G or 4G roaming only available in the areas covered by the network of partner operators that have entered into roaming agreements, and subject to having a compatible plan and a compatible mobile phone.

Hands-free kit recommended.

About Free

www.free.fr

Press contacts: presse@iliad.fr
Isabelle Audap – Head of Press Relations
Inès Baroudi – Press Relations Officer

Free – the inventor of the world's first triple-play box – is an Ultra-Fast Broadband and Mobile operator in France, standing out for its innovative, straightforward and attractive offerings. At end-September 2026, it had 23.5 million retail subscribers (15.9 million Mobile subscribers and 7.6 million Broadband subscribers). Free is a subsidiary of the iliad Group, which was created in France in the early 1990s and also operates in Italy under the iliad brand and in Poland under the Play brand. In March 2021, the iliad Group launched its BtoB business in France under the Free Pro brand.