

free

PRESS RELEASE

Paris, March 31, 2020

**Free Mobile Plan:
Free quadruples 4G roaming data to **100 GB/month**
for its subscribers stranded abroad in Europe**



To help its subscribers during this unprecedented period, **Free is quadrupling the 4G European roaming data allowance** for its **Free Mobile Plan** (€15.99/month for Freebox subscribers, otherwise €19.99/month).

This means that, **as from today**, Free Mobile Plan subscribers currently stranded abroad in Europe will have **up to 100 GB of monthly 4G data** that they can use in Europe, rather than their standard 25 GB per month.

The increased data allowance applies to all Free Mobile Plan subscribers from March 31, 2020 through April 30, 2020. Subscribers will not have to carry out any formalities to get the higher data allowance, as the increase will be automatic, immediate and at no extra cost.

This initiative comes on the heels of other help and support measures launched by Free and the Iliad Group since the start of the Covid-19 crisis. In particular:

- Free has doubled the number of call hours for subscribers on its €2/€0 plan, so they now have 4 hours a month (instead of 2) and is offering them 20 times more monthly 4G data in Metropolitan France (1 GB instead of 50 MB) until April 30, 2020.
- Free and the Iliad Group have undertaken that as soon as a small business sends them an invoice, they will pay it straight away.
- Free has increased to 1 Mbps the 4G speed available in excess of the data allowance for subscribers on its Free 100 GB and Série Free 50 GB/60 GB Mobile Plans until April 30, 2020.
- Free is offering the following children's TV channels on a free-to-air basis on Freebox TV until March 31, 2020: Boing, Boomerang, Boomerang+1, CanalJ, Tiji, TV Pitchoun, TeleKidz and BabyTV.
- Lastly, CANAL+ has announced that it is offering Freebox TV subscribers its CANAL+ and CANAL+ Séries channels on a free-to-air basis until March 31, 2020.

Free Mobile Plan: Up to 100 GB of mobile data usable in Europe until April 30, 2020 (€0.0042/MB for usage in excess of 100 GB). See mobile.free.fr for the list of countries in the Europe zone.

The 25 GB available under the "international pass" is included in the 100 GB allowance.

€2/€0 Plan: 4 hours/month of calls and 1 GB/month of data valid until April 30, 2020 in Metropolitan France. Calls in excess of this allowance billed at €0.05 per minute for calls to fixed lines and mobiles in Metropolitan France and billed at the standard applicable rates for other destinations. Data in excess of the 1GB/month billed at €0.05/MB, but online option via the subscriber space to cap data at the 1GB allowance. Calls excluding short numbers and special numbers.

The increased 4 hours/1GB call and data allowance will automatically end on May 1, 2020.

The 100 GB data allowance will automatically end on May 1, 2020.

Hands-free kit recommended.

About Free

Free – an Iliad Group subsidiary – is the inventor of the Freebox, the first multiservice box on ADSL. Free is behind numerous innovations in the Broadband and Ultra-Fast Broadband access segment. Since January 2012, Free has brought mobile phone usage within everyone's reach with straightforward offerings at very attractive prices. As at December 31, 2019, Free had nearly 20 million subscribers in France (6.4 million Broadband and Ultra-Fast Broadband subscribers and 13.4 million mobile subscribers). On May 29, 2018, the Group launched its mobile network in Italy under the Iliad brand, becoming the country's fourth operator, and had over 5.2 million subscribers at December 31, 2019.